

RIVERCOM OPERATIONS GROUP MEETING
RiverCom Conference Room,
140 S. Mission St. 3rd Floor
Wenatchee, Washington
Tuesday, April 7, 2009

Present: Rusty Stamps, CCFD#7; Karl Jonasson, CCPHD#2 EMS via phone; Phil Mosher, CCFD#1; Stan Smoke, WFD&R; Tom Martin, CCFD#8; Rod Fountain, CCFD#9; Jim Brown, WPD; Arnold Baker, CCFD#5; Mike Dingle, DCSSO-EM; Terry Glover, CCFD#4; Wayne Walker, Lifeline Ambulance; Jackie Jones, Operations Manager, Jerry Corder, IT Manager, Millie Tirapelle, Director, and Susan Nova, RiverCom.

The meeting was called to order at 11:05 a.m. Karl Jonasson was unable to attend, but participated via phone conference. Introductions were made of meeting attendees.

Directors Report:

Director Tirapelle had prepared a draft document "1/10th of One Percent Sales and Use Tax Q & A" and asked the Operation's group for their input. The Funding Agreement and the ballot language have been drafted and the RiverCom Resolution is ready for action. The election will be on August 18th. The Operations Group needs to be looking at ways to educate the voters.

911 Funding - The 911 Bill that would have raised the current telephone surcharge from \$.50 to \$.70 appears to have died at the legislature. There is a very slim chance it will be resurrected in the last two weeks of the session.

Site Updates – It will be another month before RiverCom can begin work at Blag. At the present time, the fire receiver at Round Mountain is not operating properly. This may be a power supply problem. Work will begin up there as soon as we can get through on the road safely.

Staffing Update – RiverCom Operations is currently fully staffed. There were 40+ applications received for the Administrative Services Manager position. A conditional offer of employment was offered to one applicant, but that offer was withdrawn. The position has been re-advertised.

Operations Manager Report - Jackie Jones said that Spillman is looking for a vendor that can offer paging. RiverCom is getting ready for Apple Blossom. Maps are being updated by Lynn Palmer to show road closure information. Lynn is also mapping the course of the Ridge to River with check points, traffic control and road closures. This year dispatchers will have a contact number they can give to the public for information or complaints related to the race. Copies of the maps will be given to interested parties.

RIVERCOM OPERATIONS GROUP MEETING

RiverCom Conference Room,
140 S. Mission St. 3rd Floor
Wenatchee, Washington
Tuesday, April 7, 2009

Telecommunications Week - RiverCom will celebrate National Telecommunicator Week with an awards ceremony on Wednesday, April 8th at 3:00 p.m. in the Wenatchee Police Department Training Room. Karen Bull will receive the award for Telecommunicator of the Year and Karrie Atkinson will receive the Critical Incident award for dispatching the assault on an East Wenatchee police officer. The Team Award will go to those who participated in the Badger Mountain fire. Positive support awards will be given to Law Enforcement Officer Edgar Reinfeld; Fire Assistant Chief Phil Mosher and EMS Coordinator Brian Pulse.

Jerry Corder said the State 911 Program has approved \$81,000 to fund the CAD system upgrade. Spillman will be here to load software, and although they will do as much as possible ahead of time, there may be two days of down time scheduled for May 11 – 13, 2009. The WebMSS system will be available as backup.

The Spillman upgrade to Sentryx is scheduled for the 2nd week in October. This will have an impact on all RiverCom users. The new mobile executable file will be sent out ahead of time. Jackie Jones said she will have a dispatcher who is familiar with the Spillman upgrade available to help RiverCom dispatchers adjust to the changes in format.

Director Tirapelle handed out an informational sheet showing the current procedure used to report fires in Stehekin. There was further discussion about how emergency medical services are currently dispatched. The National Park Service partners with Chelan Hospital District #2; they respond to about 30 – 35 emergencies per year. Interested parties in Stehekin are holding meetings in order to decide the best course of action. Once they develop a plan, they may come to the Operations Group to work out the details.

Approval of the Minutes: The minutes for the March 10, 2009 meeting were reviewed. Phil Mosher motioned to approve the minutes, seconded by Jim Brown and approved unanimously by the members.

Committee Reports:

Spillman Admin Meeting (SAM) – Mobile 4.4 would be the next mobile upgrade, but Jerry said we will skip to 4.5, as it can partition out Fire. He will have a chance to see 4.5 at the Spillman User's Conference. Spillman will be in Wenatchee on May 6th to demonstrate their Fire Dispatch/Records Management product. The demo will be at 1:00 p.m. in the Chelan County Fire District #1 training room.

RIVERCOM OPERATIONS GROUP MEETING

RiverCom Conference Room,
140 S. Mission St. 3rd Floor
Wenatchee, Washington
Tuesday, April 7, 2009

Fire/EMS TAC –Phil Mosher reported the last meeting was on March 25th. Items discussed included:

- Nature Code - It was decided that a nature code will be added for trees on a residence without any injury or electric hazard.
- Fire radio communications will state “in service” only, without additional comment.
- There was discussion about fire severity. Misty will need a couple of weeks notice to implement any change.
- Code 9 Calls – Ambulance responders are asking RiverCom to call the coroner before law enforcement is on the scene.
- Assisted Suicide Calls - RiverCom will tone assisted suicide calls as a usual code 9.

Good of the Order:

Arnold Baker said he will submit an application for the regional Fire Grant again this year. He will look at incorporating the Stehekin radio system issue into the grant.

Mike Dingle said DCEMD decided not to include satellite in the communications trailer because of the latency in the current technology. On Friday, May 15th, there will be a drill at Chief Joseph Dam which involves SRT. The old communications van will be used during the exercise. On May 21st there will be a functional drill coordinated by the LEPC.

The meeting was adjourned at 12:00 p.m.

Next meeting will be **Tuesday, May 12, 2009 at 11:00 a.m.**